Edie Myer 2022 Spring - 212S PRINCIPLES OF QUALITY (ONLINE) (PTAC2314 40212S) PRINCIPLES OF QUALITY (ONLINE) (PTAC2314 40212S) No. of responses = 4

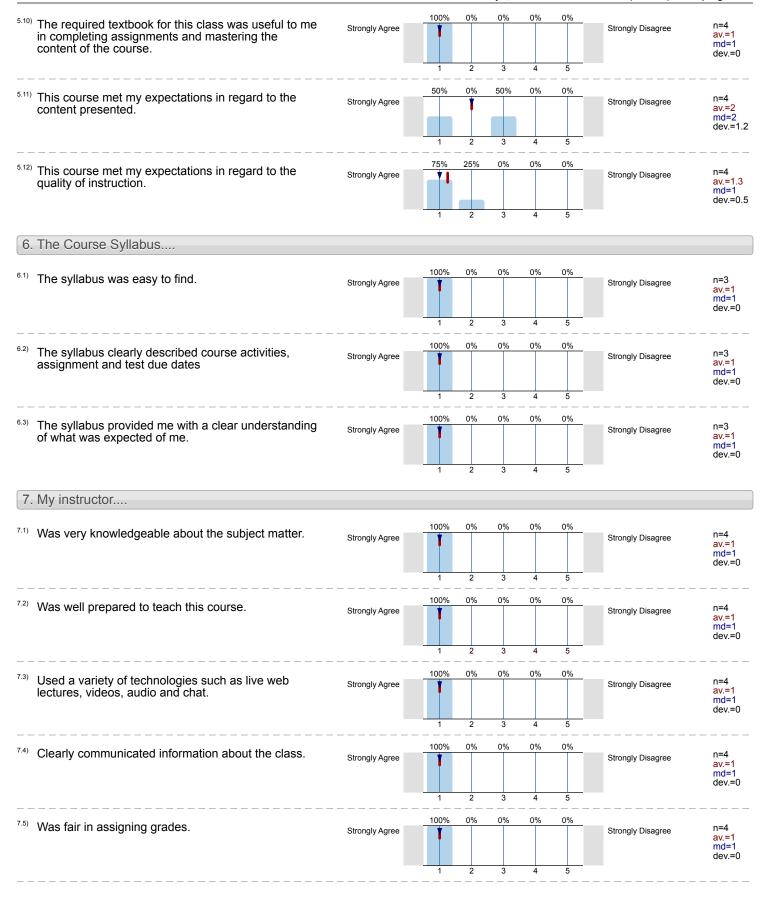


| Overall indicators  |                                     |   |  |  |  |  |  |  |  |  |  |
|---|-------------------------------------|---|--|--|--|--|--|--|--|--|--|
| Global Index  | 1 2 3 4 5                           | av.=1.5<br>dev.=0.8                         |  |  |  |  |  |  |  |  |  |
| 5. Course Design Course activities (assignments, discussions, quizzes)  | 1 2 3 4 5                           | av.=1.5<br>dev.=0.8                         |  |  |  |  |  |  |  |  |  |
| Survey Results  |                                     |   |  |  |  |  |  |  |  |  |  |
| Surrey Nobality   |                                     |   |  |  |  |  |  |  |  |  |  |
| 1. Student Information  |                                     |   |  |  |  |  |  |  |  |  |  |
| 1.1) I have either viewed the video or attended the "live" session of the <b>Online Course Tools Tour</b> .  Strongly Agree | 66.7% 33.3% 0% 0% 0% 0% 1 1 2 3 4 5 | Strongly Disagree n=3 av.=1.3 md=1 dev.=0.6 |  |  |  |  |  |  |  |  |  |
| 1.2) The main reason I am taking an online course is  |                                     |   |  |  |  |  |  |  |  |  |  |
| I work full time and scheduling all the classes I need is difficult.  |                                     | 25% n=4                                     |  |  |  |  |  |  |  |  |  |
| I have transportation issues which makes it difficult to get to campus.   |                                     | 0%  |  |  |  |  |  |  |  |  |  |
| I have difficulty getting away from the house (must care for children/parent, disability/mobility                           |                                     | 0%  |  |  |  |  |  |  |  |  |  |
| issues, etc.).  To avoid the extra cost and time of travel.   |                                     | 0%  |  |  |  |  |  |  |  |  |  |
| It is the only way the course was offered.  |                                     | 50%   |  |  |  |  |  |  |  |  |  |
| Online courses just suit my preferred learning style.   |                                     | 25%   |  |  |  |  |  |  |  |  |  |
| As a result of COVID-19.  |                                     | 0%  |  |  |  |  |  |  |  |  |  |
| 1.4) I am taking this semester. Check all that apply.   |                                     |   |  |  |  |  |  |  |  |  |  |
| 5 or more courses   |                                     | 25% n=4                                     |  |  |  |  |  |  |  |  |  |
| 3-4 courses   |                                     | 50%   |  |  |  |  |  |  |  |  |  |
| 1-2 courses   |                                     | 25%   |  |  |  |  |  |  |  |  |  |
| This is my first online course  |                                     | 0%  |  |  |  |  |  |  |  |  |  |
|   |                                     |   |  |  |  |  |  |  |  |  |  |
| 1.5) How many hours per week do you spend online for this course?   |                                     |   |  |  |  |  |  |  |  |  |  |
| Less than 3 hours   |                                     | 25% n=4                                     |  |  |  |  |  |  |  |  |  |
| 3-5 hours   |                                     | 25%   |  |  |  |  |  |  |  |  |  |
| 6-10 hours  |                                     | 50%   |  |  |  |  |  |  |  |  |  |
| More than 10 hours  |                                     | 0%  |  |  |  |  |  |  |  |  |  |
|   |                                     |   |  |  |  |  |  |  |  |  |  |

## 2. I use the following computer system or device to access my online course(s). (check all that apply) Desktop n=4 Windows 50% Apple 0% Android 25% Other/Not Sure/Don't Know 0% No, I don't use a desktop computer 25% Laptop n=4 Windows 50% Apple 25% Android 0% Other/Not Sure/Don't Know 25% No, I don't use a laptop computer 25% Tablet (ipad, etc.) n=4 Windows 0% Apple 0% Android 0% Other/Not Sure/Don't Know 0% No, I don't use a tablet 75% Smart Phone (iphone, Galaxy, etc.) n=4 Windows 0% 50% Apple Android 0% Other/Not Sure/Don't Know 0% No, I don't use a smartphone 25% 3. Your Course <sup>3.1)</sup> I read all the instructions thoroughly. n=4 av.=1.3 md=1 Strongly Agree Strongly Disagree dev.=0.5 25% 25% 0% <sup>3.2)</sup> I asked questions to clarify the information. Strongly Agree Strongly Disagree av.=1.8 md=1.5 dev.=1 100% 0% 0% 0% 0% <sup>3,3)</sup> I am satisfied with my online learning experience. n=4 av.=1 Strongly Agree Strongly Disagree md=1 dev.=0

## 4. Services and Technical Support Rate your level of satisfaction with the BC services for this course. n=3 av.=1.3 md=1 66.7% 33.3% On campus registration/admissions Very Satisfied Very Dissatisfied dev.=0.6 ab.=1 n=2 50% 50% 0% 0% 0% Online registration/admissions av.=1.5 Very Satisfied Very Dissatisfied md=1.5 dev.=0.7 ab.=2 n=2 av.=3 50% 0% 0% 0% 50% 4.3) Financial aid Very Satisfied Very Dissatisfied md=3 dev.=2.8 ab.=2 n=2 av.=1 100% 0% 0% 0% 0% 4.4) Online counseling Very Satisfied Very Dissatisfied md=1 dev.=0 ab.=2 5 n=2 100% 0% 0% 0% 0% On campus counseling av.=1 Very Satisfied Very Dissatisfied md=1 dev.=0 n=2 0% Library av.=1 md=1 Very Satisfied Very Dissatisfied dev.=0 ab.=2 5 n=2 100% 0% 0% 0% 0% 4.7) Online Library av.=1 md=1 Very Satisfied Very Dissatisfied dev.=0 ab.=2 5 3 n=2 100% 0% Online tutoring av.=1 Very Satisfied Very Dissatisfied md=1 dev.=0 ab.=2 n=2 100% 0% 0% 0% 0% 4.9) On campus tutoring av.=1 Very Satisfied Very Dissatisfied md=1 dev.=0 ab.=2 n=2 av.=1 100% 0% 0% 0% 0% 4.10) Computer labs Very Satisfied Very Dissatisfied md=1 dev.=0 ab.=2 3 5 n=2 50% 50% 4.11) Proctored testing av.=3 Very Satisfied Very Dissatisfied md=3 dev.=2.8





| 7.6) | Provided valuable feedback on graded assignments.                    | Strongly Agree  | 100% | 2  | 3  | 0% | 0% | Strongly Disagree | n=4<br>av.=1<br>md=1<br>dev.=0 |
|------|--|-----------------|------|----|----|----|----|-------------------|--------------------------------|
| 7.7) | Helped me understand my strengths and weaknesses.                    | Strongly Agree  | 100% | 0% | 0% | 0% | 0% | Strongly Disagree | n=4<br>av.=1<br>md=1<br>dev.=0 |
| 7.8) | Encourages me to learn.  | Strongly Agree  | 100% | 0% | 0% | 0% | 0% | Strongly Disagree | n=4<br>av.=1<br>md=1<br>dev.=0 |
| 7.9) | Helped to focus discussions on issues in a way that helped me learn. | Strongly Agree  | 100% | 0% | 0% | 0% | 0% | Strongly Disagree | n=4<br>av.=1<br>md=1<br>dev.=0 |
| 8.   | My instructor  |                 |      |    |    |    |    |                   |                                |
|      | ·  |                 |      |    |    |    |    |                   |                                |
| ,    | Responded to my questions in   |                 |      |    |    |    |    |                   | n=4                            |
|      |  | 24 hours        |      |    |    |    |    | 100%              |                                |
|      |  | two days        |      |    |    |    |    | 25%               |                                |
|      | a week  two weeks  longer than three weeks                           |                 |      |    |    |    |    | 0%                |                                |
|      |  |                 |      |    |    |    |    | 0%                |                                |
|      | ionger tr  | ian three weeks |      |    |    |    |    | 0%                |                                |
| 8.2) | Graded and returned assignments in                                   |                 |      |    |    |    |    |                   |                                |
|      |  | 24 hours        |      |    |    |    |    | 100%              | n=4                            |
|      |  | two days        |      |    |    |    |    | 25%               |                                |
|      |  | a week          |      |    |    |    |    | 0%                |                                |
|      |  | two weeks       |      |    |    |    |    | 0%                |                                |
|      | longer th  | nan three weeks |      |    |    |    |    | 0%                |                                |
| 8.3) | Commented in discussion threads in                                   |                 |      |    |    |    |    |                   |                                |
|      |  | 24 hours        |      |    |    |    |    | 100%              | n=4                            |
|      |  | two days        |      |    |    |    |    | 25%               |                                |
|      |  | a week          |      |    |    |    |    | 0%                |                                |
|      |  | two weeks       |      |    |    |    |    | 0%                |                                |
|      | longer th  | nan three weeks |      |    |    |    |    | 0%                |                                |